



## Firmware Update for Certain Pioneer In-Dash AV Receivers

20 November 2025

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only for the following Pioneer In-Dash AV Receivers sold in Singapore, Malaysia, Indonesia, Philippines, Sri Lanka, Vietnam, Thailand, Cambodia, Myanmar, and Laos**. Installation on any other product could cause irreversible damage.

<b>DMH-AP6650BT</b>
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This firmware update corrects the following matter.

- Fixed an issue where audio volume might become abnormal after ending a call.
- Minor bug fix.

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver
- Blank USB storage device (no files), 2 GB or larger in capacity, **must be formatted to FAT32**.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about two minutes to complete.

### How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer <https://pioneercaentertainment.com/software-and-firmware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

### Questions

If you have any questions, please contact Pioneer Service Centers toll free at (65) 6378 7888, Monday through Friday, 9:00 AM - 12:00 AM and 1:00 PM - 5:00 PM (Pacific Time), excluding holidays.

Sincerely,

**Pioneer Electronics AsiaCentre Pte. Ltd.**