



Firmware Update for Certain Pioneer In-Dash AV Receivers

June 04, 2025

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only the following Pioneer In-Dash AV Receivers sold in Singapore, Malaysia, Indonesia, Philippines, Sri Lanka, Vietnam, Thailand, Cambodia, Myanmar, and Laos**. Installation on any other product could cause irreversible damage.

DMH-ZF9650BT

This firmware update corrects the following matter.

- Fixed an issue where the radio shortcut key was not functioning as intended.
- Minor bug fixes.

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver
- Blank USB storage device (no files), 512 MB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://pioneercaentertainment.com/software-and-firmware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Service Centers toll free at (65) 6378 7888, Monday through Friday, 9:00 AM - 12:00 AM and 1:00 PM - 5:00 PM (Pacific Time), excluding holidays.

Sincerely,

PIONEER ELECTRONICS ASIACENTRE PTE. LTD.