



Firmware Update (version 8.13) for Certain Pioneer Audio Receivers (SPH-T20BT)

July 1, 2020

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.13) for certain Pioneer audio receivers. **This firmware update is only for the following Pioneer receivers sold in Singapore, Malaysia, Indonesia, Philippines, Sri Lanka, Vietnam, Thailand, Cambodia, Myanmar and Laos:**

SPH-T20BT

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 8.13):

- Add the function of outgoing calling.
- Minor bug fixes.

In order to perform this update, the following items are needed:

- Pioneer receiver: SPH-T20BT.
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneer.com.sg/sg/support/firmware/index.html/>
2. Transfer the files to the USB storage device for insertion into the Pioneer receiver.

Questions

If you have any questions, please contact the nearest Pioneer Customer Service at your country. You can refer to www.pioneer.com.sg/sg/support/service/index.html for more information.

Sincerely,

Pioneer Electronics AsiaCentre Pte. Ltd.